

# MPUC2K

Mission Planning User's  
Conference 2000

2K



ESC/ACU



46 TS



HQ ACC



HQ AMC



HQ AFSOC

US Navy



## Air Force Mission Planning Sustainment

Lt Col Steve DeCou

MPSSF



# Mission Planning Sustainment

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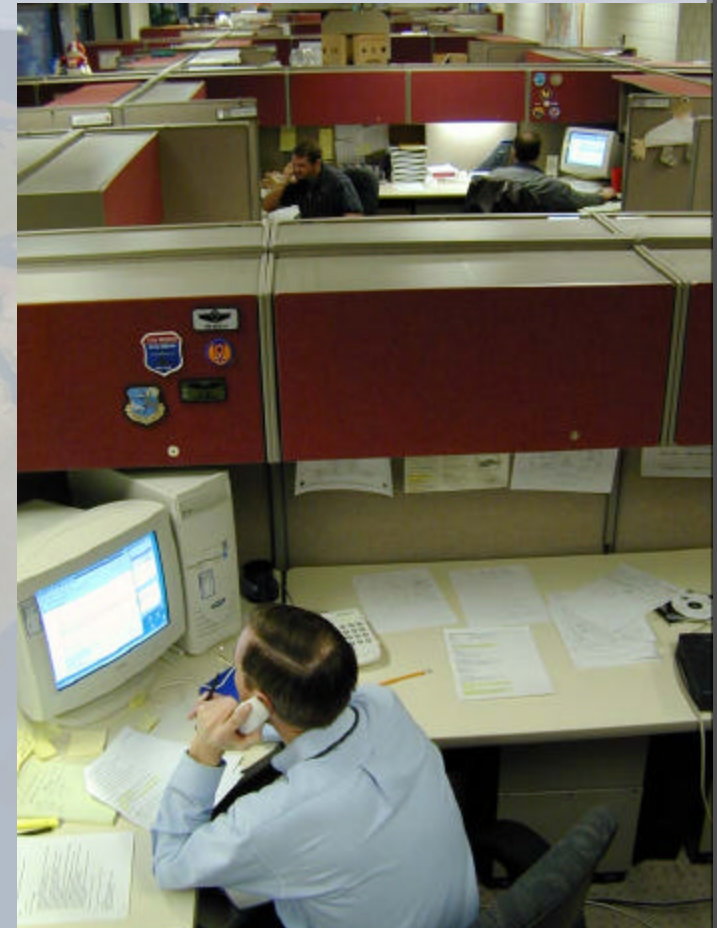


- Who is out there to help you?
- How do I get help?
- Future trends

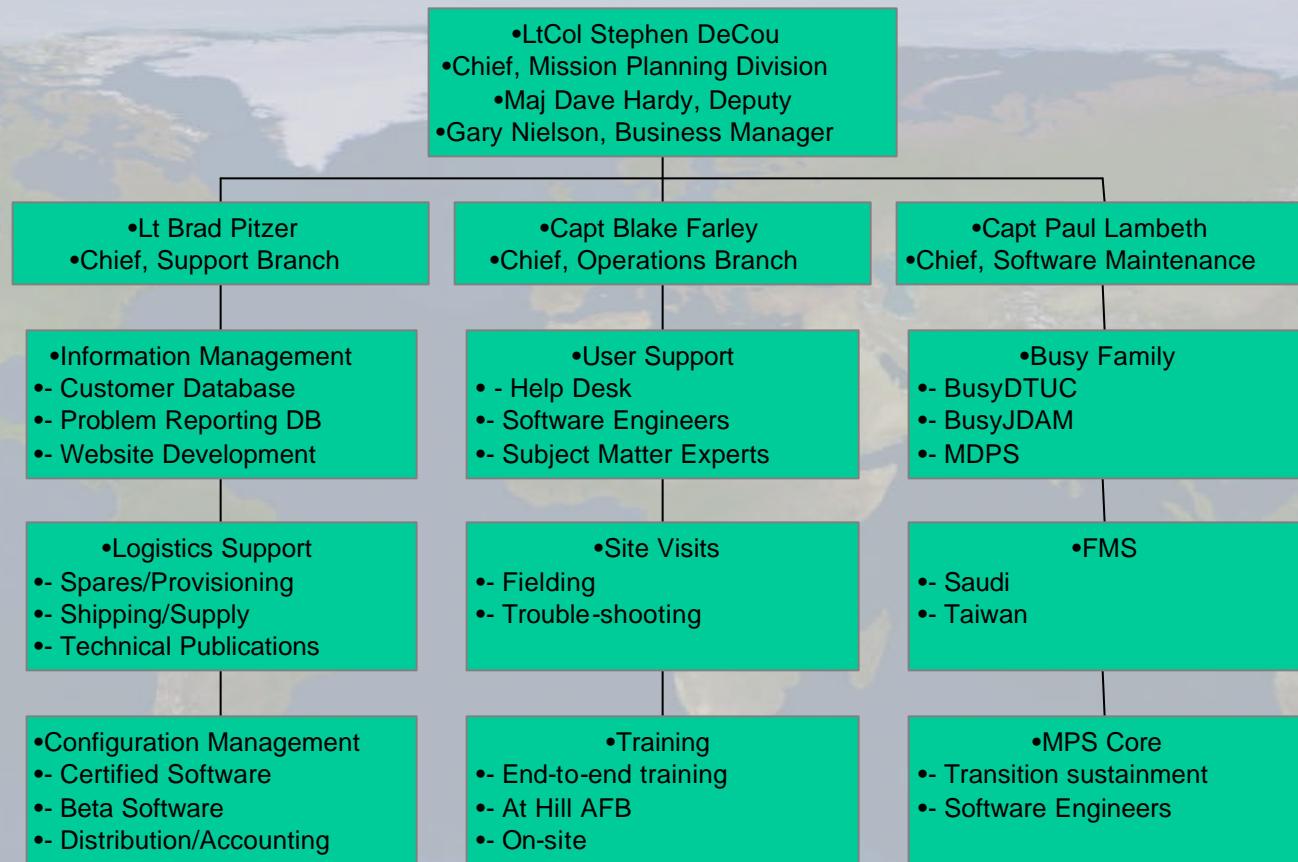
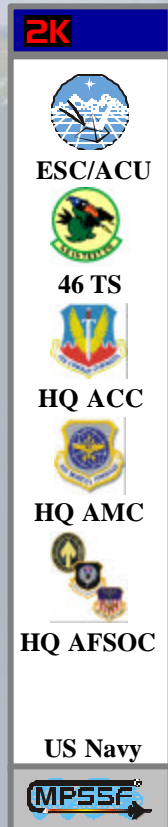


# Who is out there to help?

- System Support Reps (SSRs)
  - Look 'em up at <http://mpssf.hill.af.mil>
- The MPSSF
  - Submit a help request at
    - <http://mpssf.hill.af.mil>
    - or call **1-800-SSF-SSFX**
  - Schedule training
  - Schedule site visit
- 46 TS
  - Web site info for Developers and Users <http://>
- Other



# MPSSF (OO-ALC/LHM)



**Our Vision is to make mission planning better for the user !**





# Mission Planning Training

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- MPS
  - MPE specific training now available at MPSSF
- PFPS
  - 46 TS
  - Now also available at MPSSF



Check the website for details, <http://mpssf.hill.af.mil>

US Navy



Classroom training available

...or our trainers can visit your unit!



# The System Support Reps

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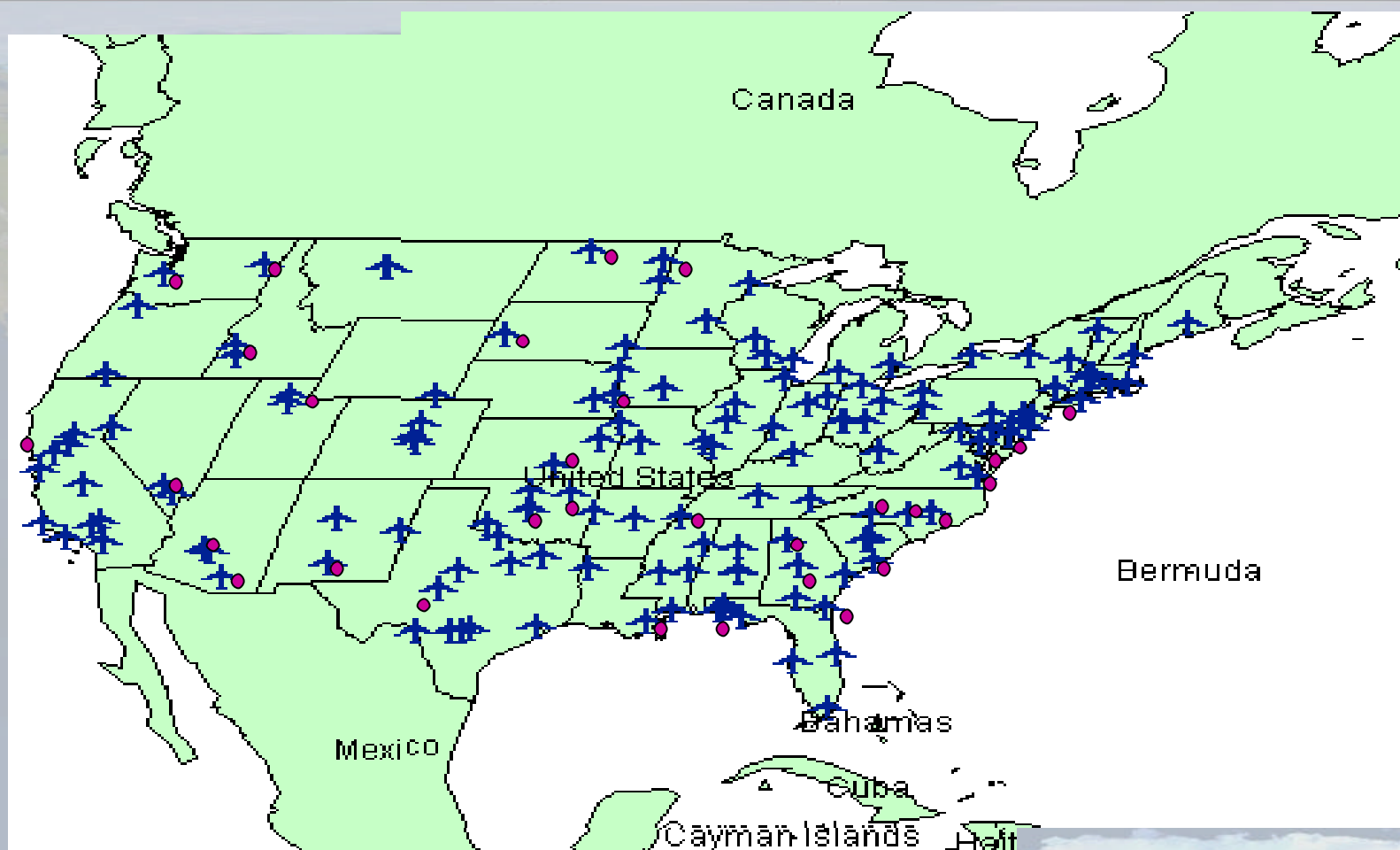
US Navy



- Currently 61 SSRs at 46 Locations Worldwide
- Planned Additions:
  - Andrews AFB (89 AW - VIP Support)
  - Charleston AFB (C-17 “ADTD” Support)
  - Altus AFB (C-17 “ADTD” Support)
  - McChord AFB (C-17 “ADTD” Support)
- Latest Revision of Statement of Work: Rev. 6, 1 Jan 00
  - Formatting Changes
  - Included Section Specifically for 89 AW VIP Support
  - Clarified SSR Participation in Exercises / Deployments



# AFMSS Customer Sites



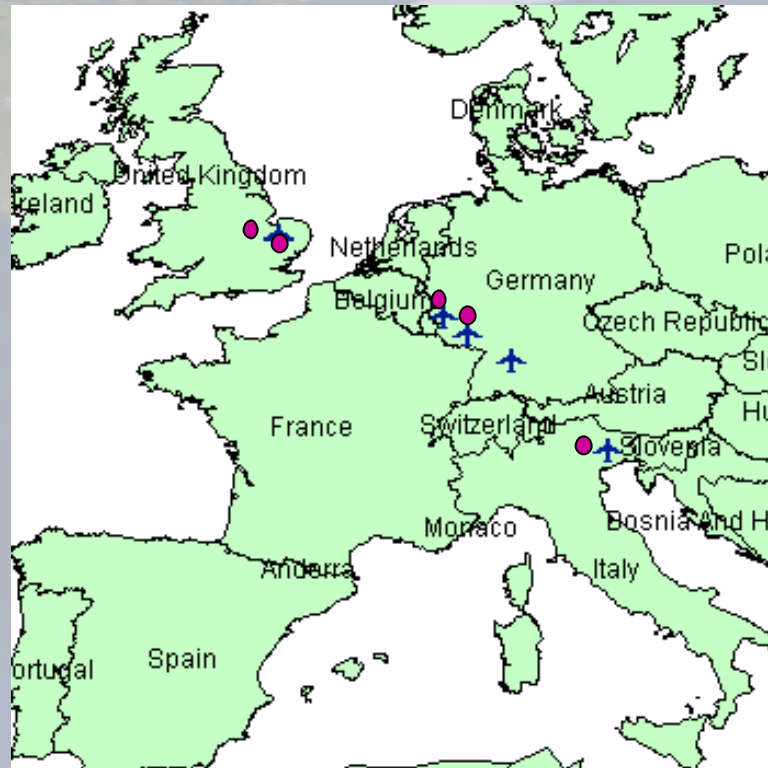
● - Denotes Location of System Support Representative (SSR)

Screen capture of our on-line customer database



## AFMSS Customer Sites (cont.)

### Europe



### SW Asia



Screen capture of our on-line customer database





## AFMSS Customer Sites (cont.)

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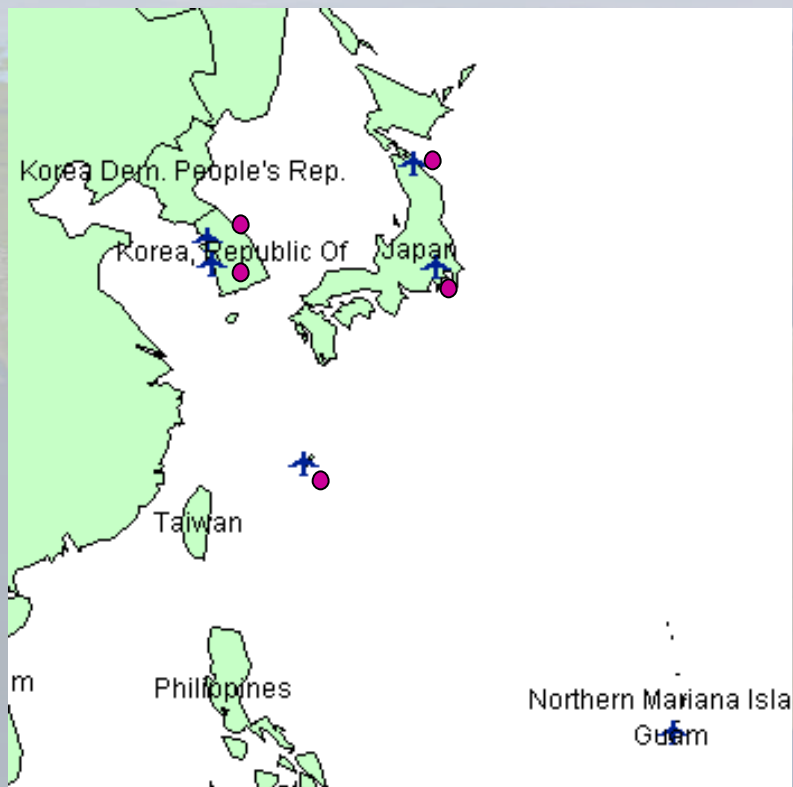


HQ AMC

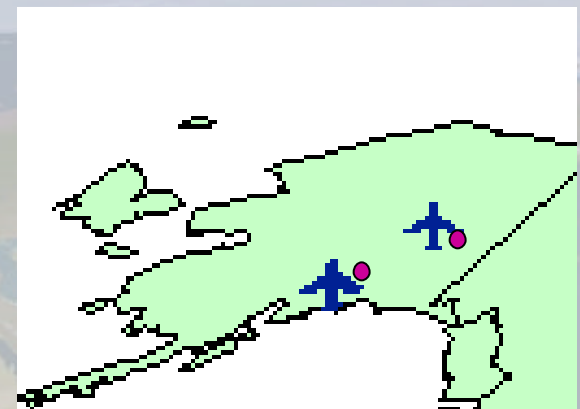


HQ AFSOC

US Navy



Far East



Alaska



Hawaii

(Screen captures of our on-line customer database)



## Future Trends

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US Navy



- Integrated customer database = GREAT SERVICE
- USN & USAF joint sustainment approach
- Off-the-shelf hardware
- Remote administration, config control, training

**Our goal: make it easy for the users**



## How to Get Mission Planning Help

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- 1) Call your SSR
- 2) Go to the MPSSF website
  - Can't find posted answer, hit "Fast Help"
- 3) Send an email, [mpssfa@hill.af.mil](mailto:mpssfa@hill.af.mil)
- 4) Call hotline **1-800-SSF-SSFX** (1-800-773-7739)

**Any of these actions brings the shared resources of the sustainment community together to solve your problem!!!**

